



Shelby's Behavior Solutions Inc.
5307 Technology Dr. Tampa FL 33647
813-433-4138 cell
813-994-2735 Fax

813-994-2735 fax

Grievances

As the consumer you have the right to be treated with dignity and respect. Your rights and choices should promote your treatment package. If at any time you feel like these rights are not being provided and you have a grievance with SBS let us know. We will do whatever we can to resolve the issue as soon as possible. Any grievances will be handled within 24 hours of SBS receiving knowledge of the grievance.

You may handle your grievance in the following manners.

You may mail a grievance form to us at:

18157 Sandy Pointe Dr.

Tampa Fl. 33647

You may call us at:

813-433-4138

Shelby Dowd

You may fax the grievance form to:

813-994-2735